

COMPLAINT FORM

If you feel that a collection agency has treated you unfairly or has violated the law, you may file a complaint with the State Board of Collection Agencies. We will review your complaint, contact the collection agency and try to resolve your problem. Here is the information we need to investigate a complaint:

Information About You

Name: _____

Address: _____

Phone number: _____

E-mail address: _____

Information About Collection Agency

Name of Agency: _____

Name of Individual Collector: _____

Address: _____

Phone number: _____

Case Number/Account Number/Reference Number: _____

What is the Problem? (*Explain fully your encounter with the collection agency giving dates, places, amounts and account numbers.*)

If your complaint concerns an abusive telephone call, we will investigate the complaint. However, please remember that it is almost impossible to prove what was said in a telephone conversation. Although we may not be able to prove that the abuse took place, we are usually able to get relief for the consumer.